

Survey Questions

Do you think that, before preparing an information standard, the Secretary of State or NHS England should be required to obtain advice? (For example, from an advisory board or other persons)

Yes

Which of the following areas should be represented on such a board or included as other persons from whom advice is sought? (Select all that apply)

Publicly funded health and care providers

Privately funded health and care providers

Health and care providers that are funded in part publicly and in part privately

IT suppliers

Patient and public representatives

Representatives of NHS England

In addition to seeking advice, which of the following do you think the Secretary of State or NHS England should consider before preparing an information standard? (Select all that apply)

Capacity of the health or adult social care system to implement a new standard

The need for alignment with open or international standards

Impact on the provision of health or adult social care services

Cost of implementation

Impact on existing contracts

When preparing an information standard, it is also important to include detailed service user feedback in the decisions made. This is to ensure that the changes being made to these standards align with the needs and preferences of the individuals whose information is being processed. It may also highlight existing information issues that are potentially missed through other avenues of investigation. These issues can then be addressed in these newly published standards.

In your opinion, which of the following should be included in an information standard when published? (Select all that apply)

Name of the information standard

Date on which it was published

The fact that it must be complied with

The consequences of failure to comply

The fact that the Secretary of State may require a person to provide the Secretary of State with documents, records or other information for the purposes of monitoring the person's compliance with information standards

Information on any guidance about implementation of the standard

A list of changes to the information standard - for example, revisions over time

The person who prepared the information standard and their contact details

Any related information standards

Information on the interval at which the information standard is to be reviewed

Such other information as the decision maker considers appropriate

What do you think would be an appropriate minimum interval for reviewing an information standard?

Other

It is important that as well as occurring at set intervals it is possible for these reviews to be triggered by issues highlighted in patient experience feedback. This will mean that care is improved for service users much sooner than if these issues were only addressed months after they became clear. These scheduled reviews can then be used to look back and address any issues that may have accumulated over this longer period while still addressing clear issues as and when they are made apparent.

Should the regulations specify that minimum interval?

Yes

If you think that any other procedures should be followed in connection with the preparation and publication of information standards, please list them.

Throughout the preparation and publication stages, comprehensive public engagement through several avenues is essential to obtain a complete picture of the needs and experiences of service users. This is the only way to ensure that these standards are representative of the needs and preferences of the public regarding the handling of their information.

In your opinion, which procedure should revisions to an information standard follow?

Revisions should go through the full procedure

In your opinion, which steps should a 'light touch' procedure for revisions to an information standard include? (Select all that apply)

Other

A light touch procedure would not be appropriate for use when revising information standards. It is essential that all of the key procedures are followed when making any changes to information standards to ensure that they are well maintained. This is due to the importance and sensitivity of the service user data being handled.

In your opinion, which procedure should revoking (withdrawing) an information standard follow?

Revocations should go through the full procedure, except those made in discharge of a legal obligation

In your opinion, which steps should a 'light touch' procedure for revocations of an information standard include? (Select all that apply)

Other

A light touch procedure would not be appropriate for use when revoking information standards. It is essential that all of the key procedures are followed when making any changes to information standards to ensure that they are well maintained. This is due to the importance and sensitivity of the service user data being handled.

In your opinion, what procedure should adopting information standards follow?

Adopted information standards should go through the full procedure

In your opinion, which steps should a 'light touch' procedure for adopted information standards include? (Select all that apply)

Other

A light touch procedure would not be appropriate for use when adopting information standards. It is essential that all of the key procedures are followed when making any changes to information standards to ensure that they are well maintained. This is due to the importance and sensitivity of the service user data being handled.

Do you have any other feedback you'd like to share? (Maximum 150 words)

In order to ensure that these information standards are meeting the needs of service users, continuous public feedback is required. It is therefore essential that these standards, including any planned changes are easily accessible for public viewing and there is a clear pathway for providing detailed feedback. This will provide information on both the public perception of the standards themselves as well as how they are being implemented.

How satisfied are you with the consultation process

Dissatisfied

We believe that there are a number of key issues with the survey used for this consultation process. We firstly feel that when requesting feedback from the general public, additional information is required to explain the proposals being discussed in more detail. More clarity is needed on what exactly is meant by the term 'light touch' in this context as this could potentially act as a barrier to the public's understanding of this procedure. This lack of clarity is likely to impact the quality of feedback being received and should therefore be addressed for future consultations. It is also disappointing to see that this survey is only available online in this specific format. The survey should also be provided in more accessible formats in order to receive feedback from individuals with additional sensory and language needs as well as providing other ways to comment on the proposal.



Department of Health & Social Care

Health and Care Act 2022 – information standards for health and social Care in England

Thank you for completing the survey. If you would like to share it with others please use this link:

<https://consultations.dhsc.gov.uk/65b79019d968b65d1309886f>

[Return to the main consultation page.](#)